

## Item 11 Appendix 3

### Rail Performance Summary Graphs

The graphs below provide a summary of performance by rail reporting in a way that allows performance to be compared with previous years. The Cancelled and Significantly Late (CaSL) and Short Formed figures are for 2018 onwards only.

#### Rail Period Dates

The rail industry reports performance and other data on the basis of a 13-period year. This year and last the rail periods are as follows:

<b>Rail period</b>	<b>2018 / 19</b>	<b>2019 / 20</b>
Period 1	1 April – 28 April	1 April – 27 April
Period 2	29 April – 26 May	28 April – 25 May
Period 3	27 May – 23 June	26 May – 22 June
Period 4	24 June – 21 July	23 June – 20 July
Period 5	22 July – 18 August	21 July – 17 August
Period 6	19 August – 15 September	18 August – 14 September
Period 7	16 September – 13 October	15 September – 12 October
Period 8	14 October – 10 November	13 October – 9 November
Period 9	11 November – 8 December	10 November – 7 December
Period 10	9 December – 5 January	8 December – 4 January
Period 11	6 January – 2 February	5 January – 1 February
Period 12	3 February – 2 March	2 February – 29 February
Period 13	3 March – 31 March	1 March – 31 March

#### Performance Terms

*The Public Performance Measure (PPM)* combines figures for punctuality and reliability into a single performance figure. For TransPennine Express it covers services arriving at their destination within 10 minutes of their planned arrival time and for Northern within 5 minutes of their planned arrival time.

*Cancellations and Significant Lateness (CaSL)* – the percentage of trains which are part or fully cancelled or arrive at their destination more than thirty minutes later than planned.

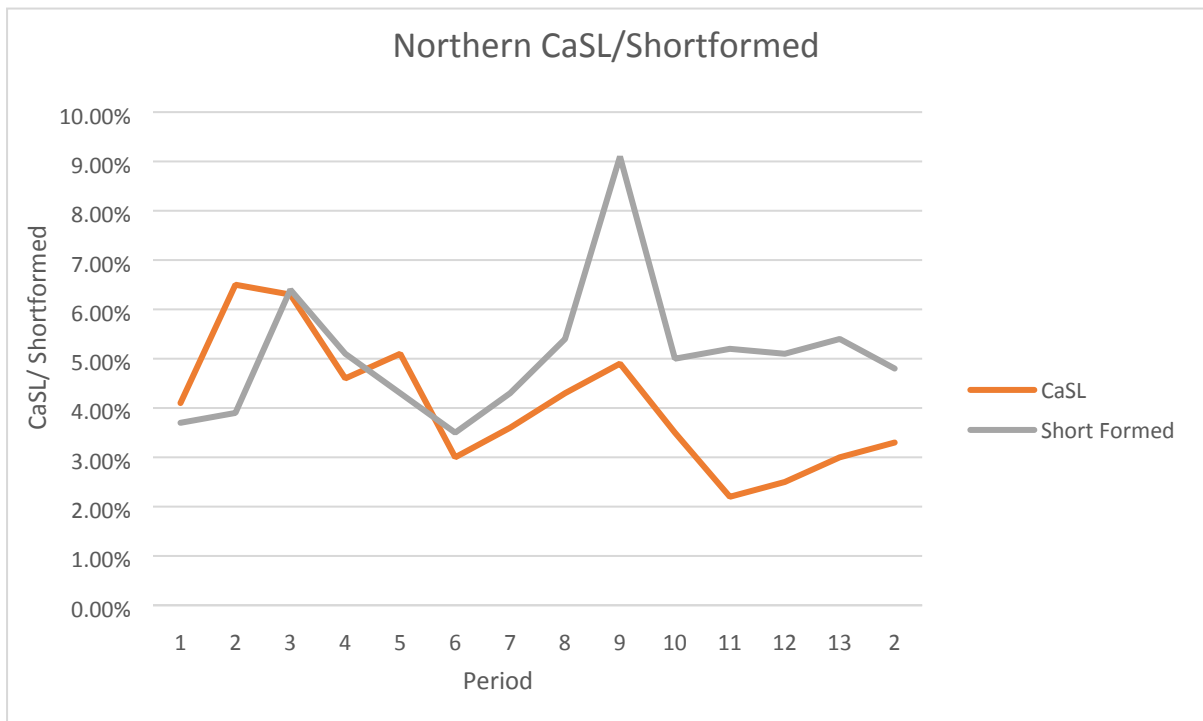
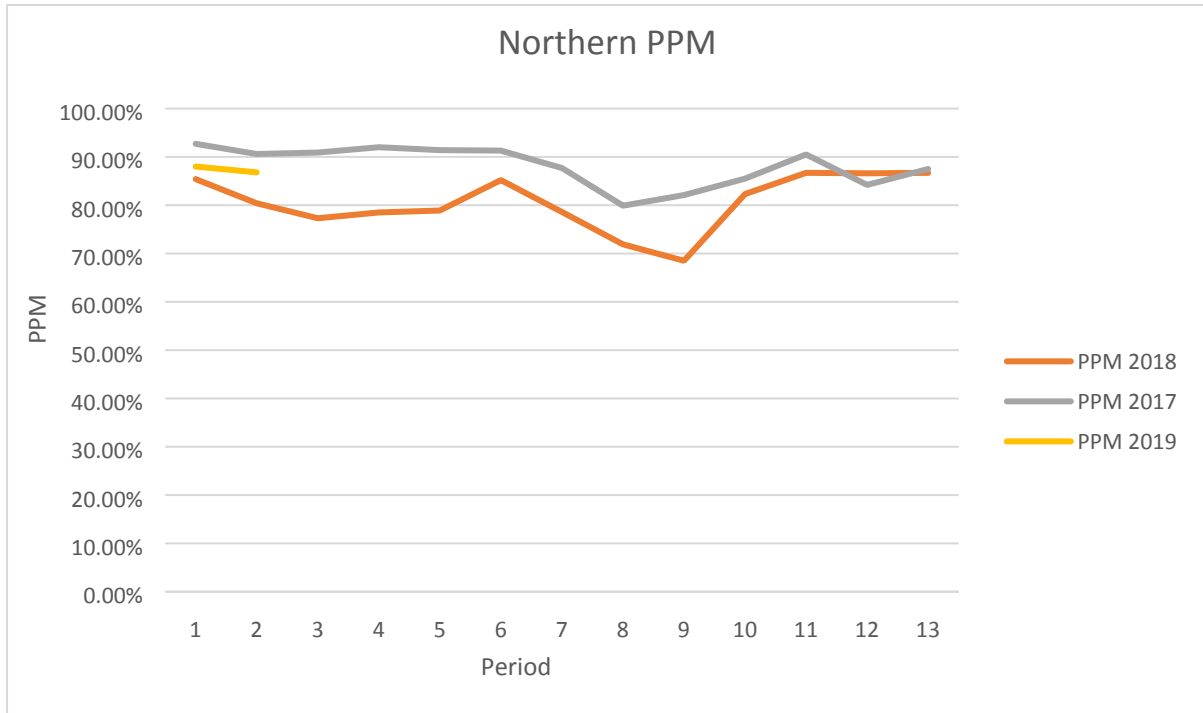
*Short Formed* – the percentage of trains which run with less than the planned capacity.

## Northern

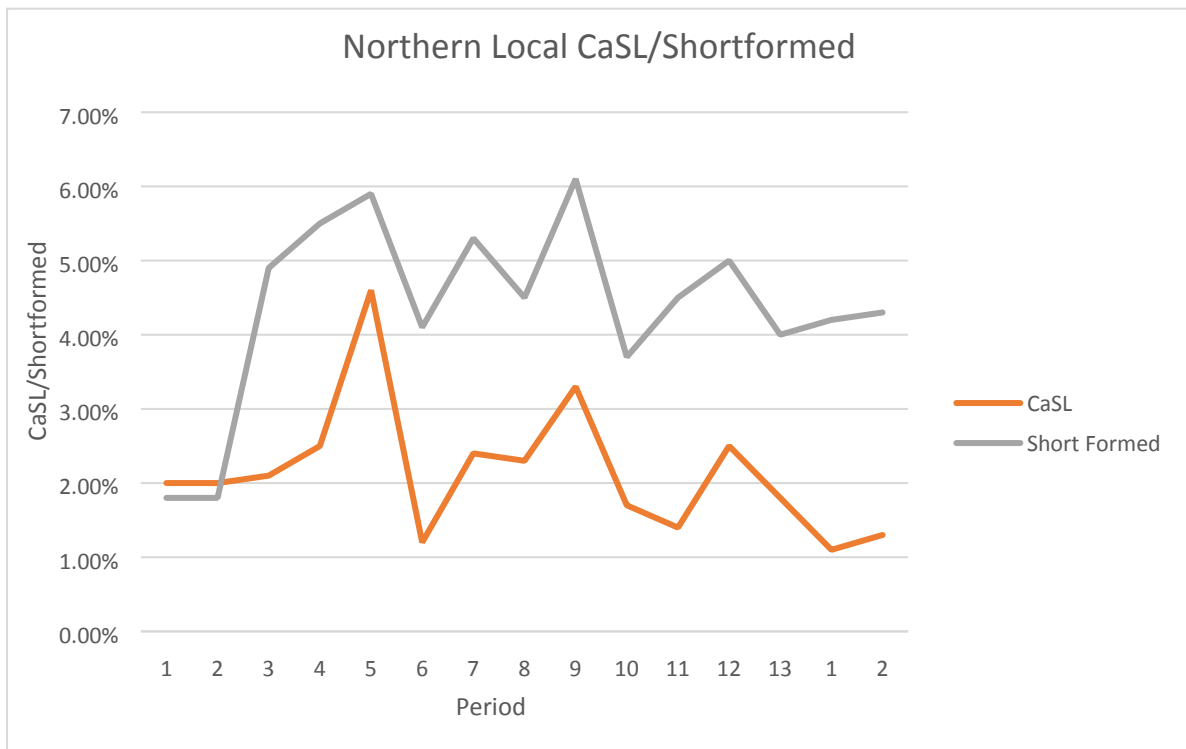
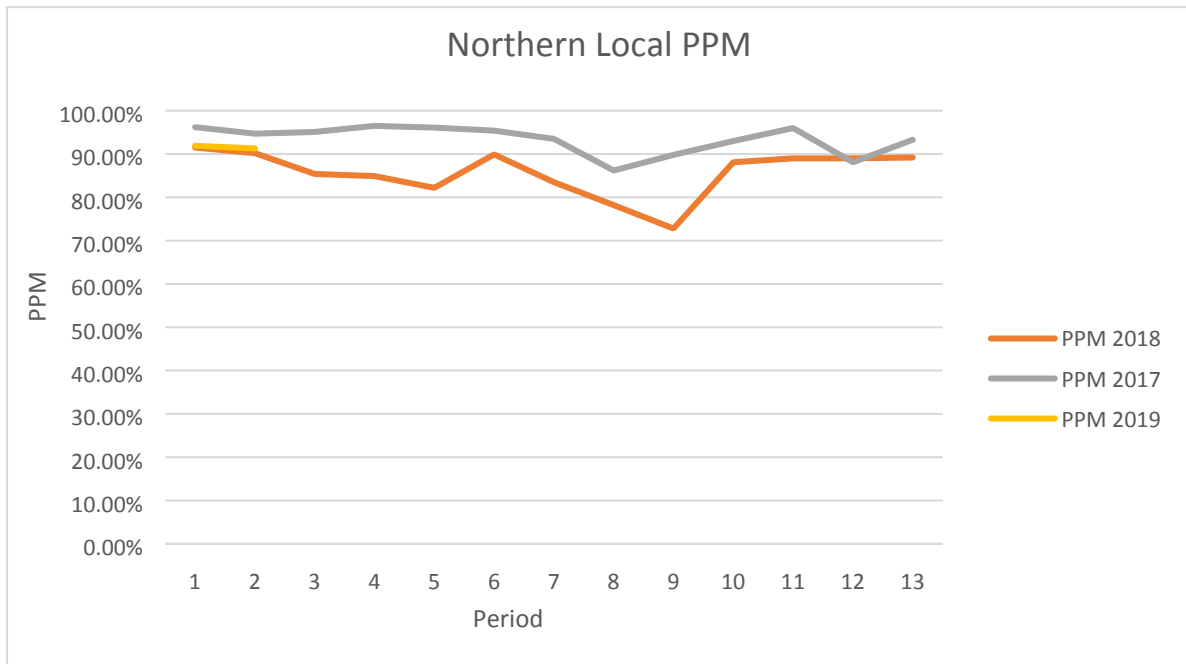
Target PPM: 86.5% (Period 2)

Target CaSL: 1.7% (Period 13)

### Northern – All services across franchise



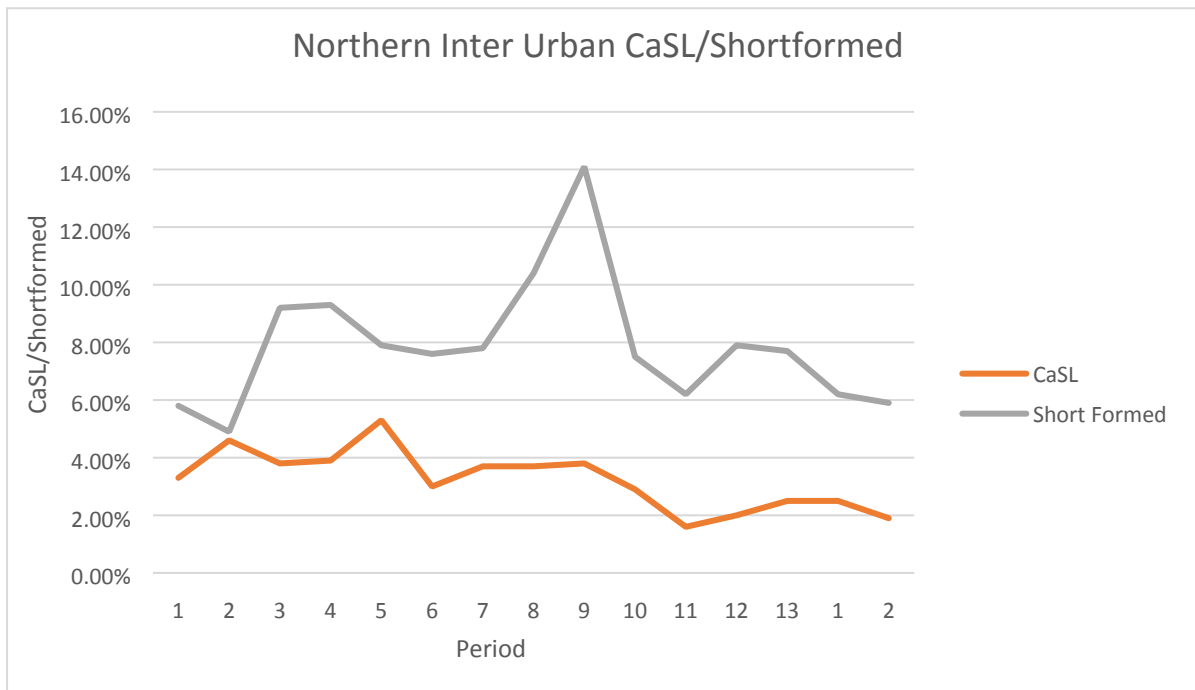
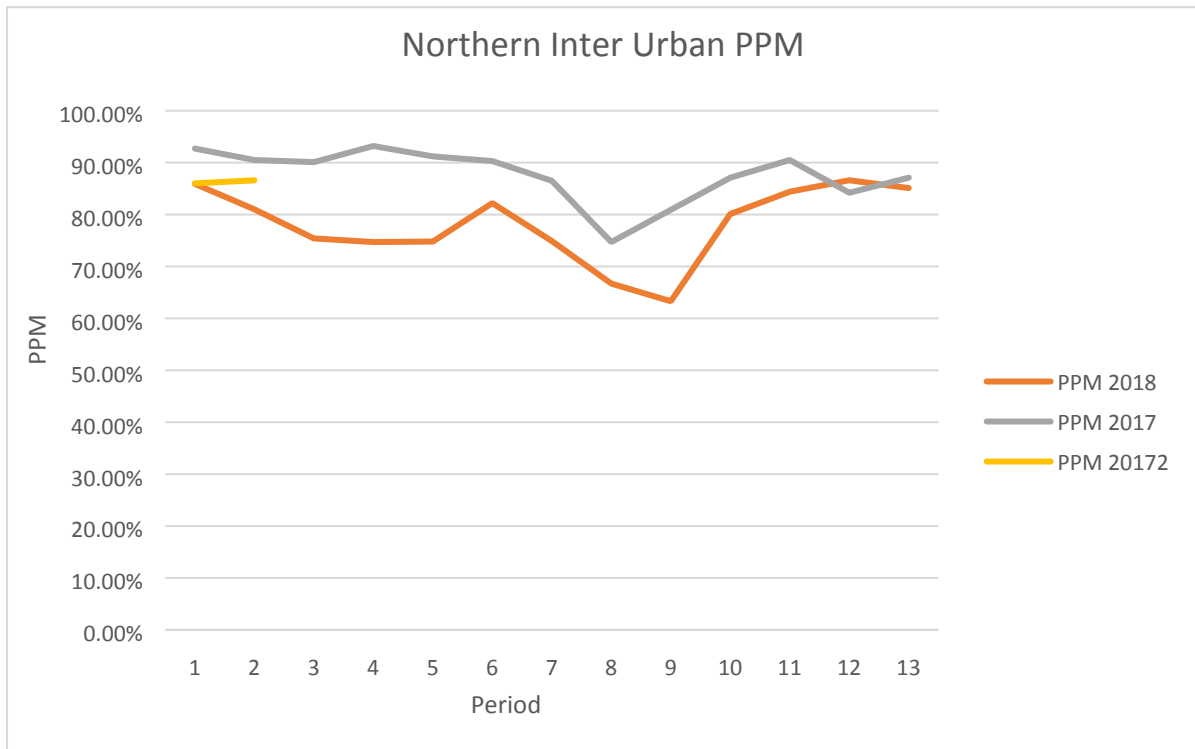
Northern – West and North Yorkshire – Local



Local

- Wakefield line route to Sheffield
- Airedale line – shorter routes
- Wharfedale line routes
- Pontefract line routes
- Southport-Leeds Calder Valley route

Northern – West and North Yorkshire – Inter Urban



Inter Urban

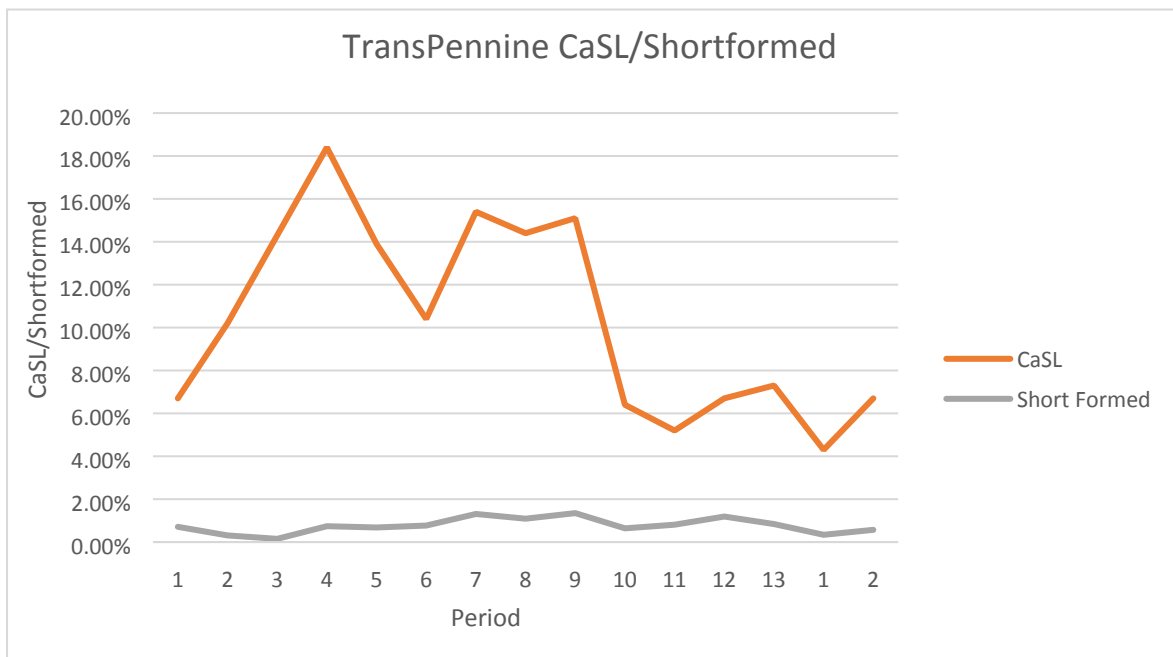
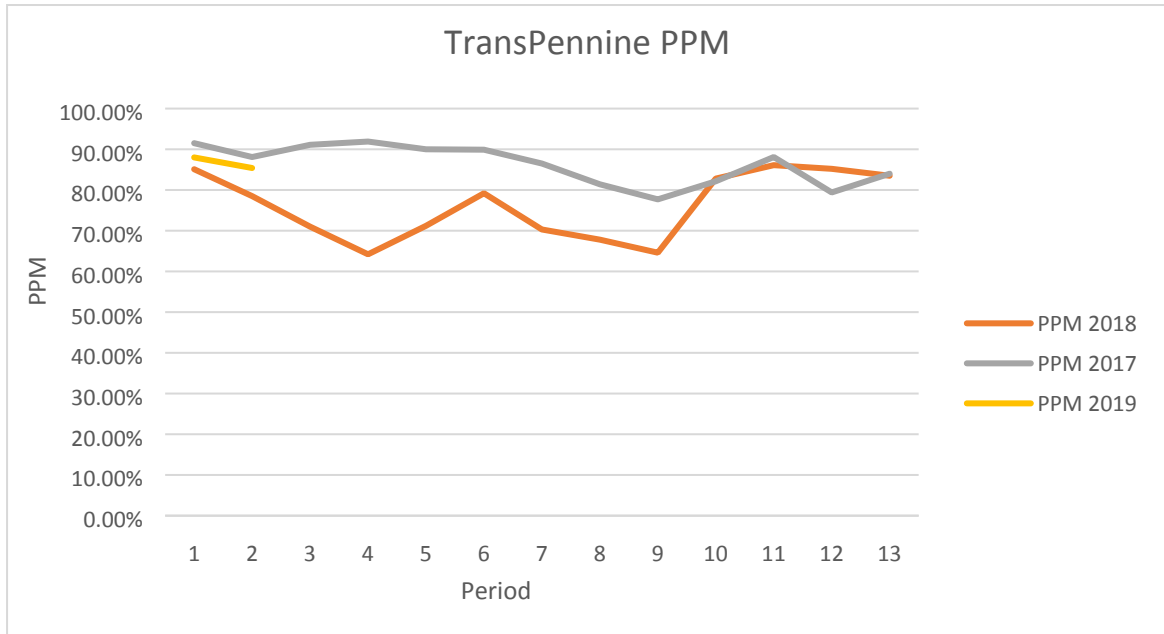
- All Calder Valley routes (except Southport-Leeds)
- Harrogate line routes
- York and Selby line routes
- Longer distance Airedale line routes
- Huddersfield line routes
- Wakefield line route to Doncaster

## TransPennine Express

Target PPM: 87.7% (Period 2)

Target CaSL: 3.6% (Period 13)

### TransPennine Express – All Routes



## TransPennine Express – North Route

(Liverpool/Manchester/Manchester Airport to Hull, York, Scarborough, Middlesbrough and Newcastle).

